Refund Policy

There will be no refunds issued for the costs of textbooks and supplies once the student has received them.

1. If JoinAir Helicopters Inc receives tuition from the student, or a person on behalf of the student, the institution will refund the student, or the person who paid on behalf of the student, the tuition that was paid in relation to the program in which the student is enrolled if:
    a) the institution receives a notice of withdrawal from the student no later than seven days after the effective contract date and before the contract start date;
    b) the student, signs the student enrolment contract seven days or less before the contract start date and the institution receives a notice of withdrawal from the student between the date the student, signed the student enrolment contract and the contract start date; or

2. JoinAir Helicopters Inc will refund the tuition for the program paid by the student or a person on behalf of the student enrolled in the program if the student is enrolled in the program without having met the admission requirements and did not misrepresent his or her knowledge or skills when applying for admission.

3. If a student does not attend any of the first 30% of the hours of instruction to be provided during the contract term, JoinAir Helicopters Inc may retain up to 50% of the tuition paid under the student enrolment contract.

4. If the institution receives a notice of withdrawal from a student:
    a) more than seven days after the effective contract date and
        i. at least 30 days before the contract start date, the institution may retain up to 10% of the tuition due under the student enrolment contract, to a maximum of $1,000.
        ii. less than 30 days before the contract start date, the institution may retain up to 20% of the tuition due under the student enrolment contract, to a maximum of $1,300.
    b) after the contract start date
        i. and up to and including 10% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 30% of the tuition due under the student enrolment contract.
        ii. and after 10% but before 30% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 50% of the tuition due under the student enrolment contract.

5. If JoinAir Helicopters Inc. provides a notice of dismissal to a student and the date the institution delivers the notice to the student is:

a) equal to or before 10% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 30% of the tuition due under the student enrolment contract.
b) after 10% but before 30% of the hours of instruction to be provided during the contract term have been provided, the institution may retain up to 50% of the tuition due under the student enrolment contract.

6. JoinAir Helicopters Inc will refund fees charged for course materials paid for but not received if the student provides a notice of withdrawal to the institution or the institution provides a notice of dismissal to the student.

7. Refunds required under this policy will be paid to the student, or a person who paid the tuition on behalf of the student, within 30 days:
   a) of the date the institution receives a student's notice of withdrawal,
   b) of the date the institution provides a notice of dismissal to the student,
   c) of the date that the registrar provides notice to the institution that the institution is not complying with section 1(c) or 2 of this policy, or
   d) after the first 30% of the hours of instruction if section 3 of this policy applies.

8. If an international student delivers a copy of a refusal of a study permit to the institution sections 1(a), 1(b), 4, 7, and 8 of this policy apply as if the copy of the refusal were a notice of withdrawal, unless:
   a) the international student requests an additional letter of acceptance for the same program that was the subject of the refusal of a study permit.